

**GOVERNMENT OF ANDHRA PRADESH
ABSTRACT**

Revenue Department -Registration and Stamps - Establishment and operation of One Registration Seva Kendra (RSK) under Public-Private Partnership (PPP) model at each District Head Quarters except Polavaram and Alluri Sitharama Raju(ASR) Districts for providing citizen-centric, transparent and technology-driven registration services, declaration of the proposed RSKs as Sub-Registrar Offices and which can function as Registration Seva Kendra –Orders- - Issued.

REVENUE (REGISTRATION-1) DEPARTMENT

G.O.MS.No. 396

Dated: 30-06-2026

Read :-

Ref:- From the Inspector General, Registration & Stamps Department
E-file No.3242450 received on 06.05.2026.

ORDER:

The Registration & Stamps Department is one of the most important public-facing arms of the Government, playing a vital role in property transaction registration, collection of stamp duty and registration fees, maintenance of public records, and delivery of statutory services to citizens. Handling a large volume of transactions annually, the Department contributes significantly to the State exchequer. With rapid urbanization, increasing property transactions, and rising citizen expectations, there is a pressing need to strengthen service delivery mechanisms through modern technologies and citizen-friendly service models.

2. Delivering services in a hassle-free, transparent, and corruption-free manner has been emphasized as a priority. Despite several technological initiatives already in place, citizens continue to face difficulties in accessing multiple services related to document preparation, payment of duties and fees, registration formalities, and post-registration processes.

3. To address these challenges the Inspector General, Registration & Stamps Department, A.P., Tadepalli has proposed the establishment and operation of Registration Seva Kendras (RSKs) under a Public-Private Partnership (PPP) model for providing citizen-centric, transparent and technology-driven registration services, and for declaring of the proposed RSKs as Sub-Registrar Offices and which can function as Registration Seva Kendra. The proposed centres are designed to function as model citizen service centres under a single-window framework with the following objectives:

(i) Citizens will benefit from time-bound delivery of registered documents and comprehensive facilitation services, ensuring a seamless, technology-enabled experience similar to the Passport Seva Kendra model.

(ii) Key innovations such as Anywhere Registration, advance slot booking, and integrated payment facilities will significantly reduce transaction time and improve ease of access.

(iii) The introduction of the Public Data Entry (PDE) system and structured facilitation services will minimize reliance on intermediaries, thereby enhancing transparency and accountability in the registration process.

(iv) The Public-Private Partnership (PPP) model allows rapid modernization while ensuring that statutory control over registration functions remains firmly with the Department.

(v) The proposed centres are expected to elevate service quality, strengthen public confidence in registration services, and serve as model facilities for future expansion across the State.

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(vi) The Initiative is closely aligned with the Government's broader objective of improving governance through citizen-centric, transparent, and technology-driven public services.

4. The IG, Registration & Stamps has further informed that similar citizen- centric models have already been adopted in other States, such as Maharashtra, where private agencies have partnered to establish model Sub-Registrar Offices, wherein the selected agency is permitted to collect a facilitation charge of approximately Rs.5,200/- per document. The proposed Andhra Pradesh model incorporates safeguards for affordability, transparency, and public oversight, while leveraging private sector efficiencies to deliver improved, citizen- friendly registration services. It is implemented through a Public-Private Partnership (PPP) model. Under this arrangement, the selected private partner will invest in infrastructure, technology systems, manpower, operations, and maintenance. The partner will recover costs through a facilitation charge capped at Rs.2,000 per document, with provisions for revenue sharing with the Government after achieving prescribed transaction thresholds thus creating potential for additional State revenue.

5. After careful examination of the entire matter, Government hereby accords permission to the Inspector General, registration & Stamps Department , A.P., Tadepalli for the Establishment and operation of One Registration Seva Kendras (RSKs) under a Public-Private Partnership (PPP) model at each District Head Quarters except Polavaram and Alluri Sitharama Raju(ASR) Districts for providing citizen-centric, transparent and technology-driven registration services, for declaring the proposed RSKs as Sub-Registrar Offices and which can function as Registration Seva Kendra.

6. The Inspector General of Registration & Stamps, Andhra Pradesh, Tadepalli shall take necessary action in the matter, accordingly.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

G.SAI PRASAD
SPECIAL CHIEF SECRETARY TO GOVERNMENT(FAC)

To

The Inspector General, Registration & Stamps, A.P., Tadepalli.

All the Collector's & District Magistrate's, except Polavaram and ASR Districts.

All the District Registrar's & Sub Registrar's

Copy to:

The PS to CS

The OSD to Hon'ble Minister, Revenue (R&S).

The PS to Special Chief Secretary to Govt., Revenue (R&S) Deptt.

The Accountant General, A.P., Vijayawada.

The Pay & Accounts Officer, A.P., Mangalagiri.

SF/SC.

// FORWARDED BY ORDER //

SECTION OFFICER